

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 6th day of November 2019
C. G. No: 62/2019-20/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

K. Bujjamma,
Varakavipudi,
T.P. Gudur,
Nellore Rural.

Complainant

AND

1. Assistant Accounts Officer/S-ERO/Indukurpet
2. Assistant Executive Engineer/O/T.P. Gudur
3. Deputy Executive Engineer/SD/Indukurpet
4. Executive Engineer/O/Nellore Rural

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding billing against the aqua subsidy for the month of 12/2018 and for refund of aqua subsidy.
2. Respondent No.1,2,3 & 4 in their joint written submission to the Forum stated that the pending aqua subsidy of Rs.82165.50 was posted to the complainant vide RJ No.29/9-2019 .
3. Complainant when contacted over phone on 10.10.2019 at 11.35 AM, she had expressed her satisfaction to the forum for resolving her grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents, accordingly the complaint is disposed off in favour of complainant.

DESPATCHED
13/11

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008** within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6th November 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.